

Quality Policy

Heatric is committed to the design, development, manufacture and service of heat exchangers and associated equipment to meet applicable specifications, international codes, legal and regulatory requirements

Using our core strengths and experience of over 25 years of diffusion bonding and high integrity manufacturing, we will grow the business through diversification of our product offering.

Heatric manages quality through a robust Integrated Business Management System which is accredited to ISO 9001, ISO 14001 and OHSAS 18001 and reviews and monitors the system's effectiveness through regular audits.

Quality is driven by senior management to deliver a "Right First Time" philosophy with the responsibility for quality actively owned by everybody within the organisation and will ensure the policy is known, understood and complied with by everyone within our business to deliver the core values that underpin the business' commitment to quality.

Senior management ensures that a programme of continuous improvement is driven by the quality objectives to deliver changes that meet the business strategy and market demands ensuring that the appropriate resources are available to meet the intentional progress.

Measurement of effectiveness and performance of such activity ensures deliverable benefits to our customers and provide the highest quality products to meet our customer's specifications and expectations.



Adrian Tattersall
General Manager

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